

**City of Glendale
Library Advisory Board Meeting
Foothills Branch Library Hummingbird Room
19055 N. 57th Avenue
Glendale, Arizona 85308**

**Wednesday, April 10, 2013
6:00pm**

Members Present:

Ms. Char Sharp, Chairperson
Ms. Holly Fallucca
Ms. Susan Shelly
Ms. Karen Aborne, Vice Chairperson
Ms. Susan Sommer
Ms. Bernadette Bolognini
Ms. Paula Wilson

Others Present:

Ms. Cheryl Kennedy, Chief Librarian

Members Absent:

Mr. John Fernandez and Mr. Chase MacKay

Guest/Presenters:

Kristin Flechter-Spear
Merideth Jenson-Benjamin
Councilmember Gary Sherwood

CALL TO ORDER

Chairperson Char Sharp called the meeting to order at approximately 6:07 pm.

APPROVAL OF THE MINUTES – March 13, 2013

Chairperson Sharp called for a motion regarding the Minutes of March 13, 2013.

Board member Aborne commented she liked the way these minutes addressed the members as Commissioners when making their comments and hopes it continues. Board member Sommer made a motion to approve the minutes as written. Board member Aborne seconded the motion, which passed unanimously.

INTRODUCTION

Ms. Cheryl Kennedy, Chief Librarian, introduced New Board Member Paula Wilson. Special Guest in attendance was Councilmember Gary Sherwood.

BUSINESS FROM THE FLOOR

Chairperson Sharp called for Business from the Floor. There was none.

CHILDREN AND TEEN PROGRAMMING

Kristin Flechter-Spear and Merideth Jenson-Benjamin provided a presentation regarding Children and Teen programming at the three libraries. They presented the importance of developing programs that engage children from birth through the teen years. Ms. Spear provided information regarding the small age children programming and how it helps them in early development. Ms. Benjamin provided information on teen programming and the benefits it has shown with some of the kids they have seen grow-up going to the library. Additionally, each discussed the variety of programs offered and what it means to each individual child. Staff emphasized that programming at the libraries helps develop the love of reading and is what keeps patrons returning to the libraries.

Each library has its own calendar that patrons can take home which explains and details what is being offered that month for each age group. All programs are free, however, some require registration. The three libraries are also involved in outreach programs for youth that include schools, malls and other similar organizations.

Commissioner Wilson inquired about the program “Road Map of Success”. Ms. Spear stated this was a brain storming exercise for parents to help them understand where they want their kids to be in three to five years and what qualities are important to instill and teach them.

Commissioner Aborne suggested they used the white board that mentions programs as a community bulletin board for parents to share their ideas. Staff agreed to look into it.

Councilmember Sherwood commented these were all very good programs and was pleased with the presentations and encouraged them to continue their efforts.

Commissioner Sommer thanked staff for their great presentation and also for their continued outreach programs with schools since most were getting rid of their librarians because of budget cuts.

The Board all thanked staff for an educational and very informative presentation.

LIBRARY SURVEY RESULTS

Ms. Cheryl Kennedy, Chief Librarian, presented the results of the library survey recently completed at all three libraries. She provided the Board with graphs that showed the percentages for each question on the survey that was asked. Most users ranked the facilities satisfied to very satisfied. Ms. Kennedy stated she was very pleased to see the high percentages and some of the great comments made. However, they will be discussing some of the comments made in regards to improvements. She provided an overview of the comments made by library users in response to accolades and areas of improvements. The Board agreed to study the findings and discuss them further at the next Board meeting.

Commissioner Shelly asked if these results will be put up on-line. Ms. Kennedy replied yes.

Commissioner Sommer asked how many surveys were returned in. Ms. Kennedy said a little over 300 surveys were returned. She was pleased with the turnout.

Commissioner Wilson asked what staff plans to do with the comments and results of the survey. Ms. Kennedy stated the results will be shared with supervisors for all department at all three libraries. She suggested the Board also study the results and make suggestions at the next Board meeting. She will put it on the agenda for next month. Everyone agreed.

LIBRARY DIRECTOR UPDATE

Ms. Cheryl Kennedy provided updates to the Board. Ms. Kennedy announced that the Employee of the Quarter was Ms. Peggy Campbell. She summarized her many accomplishments and her excellent work as an e-book expert. She passed out a letter of appreciation for the Board members to sign.

Ms. Kennedy reported on National Library Week. National Library Week is a national observance sponsored by the American Library Association and libraries across the country each April. It is a time to celebrate the contributions of our nation's libraries and librarians and to promote library use and support. She thanked all who attended the City Council meeting announcing the Proclamation for National Library Week. She discussed the week long activities the libraries will be putting on this week.

Ms. Kennedy explained the library will be starting a Self-Published Collection. She said these were local authors who have not published in the big arena. She noted they were receiving a lot of donations so they have decided to start a collection.

LIBRARY ADVISORY BOARD COMMENTS AND SUGGESTIONS

Chairperson Sharp asked for any comments and suggestions.

Commissioner Aborne said she was always trying to find ways to promote the Library Board Meetings. She suggested they put them on an event calendar on-line so more people can attend. She noted the presentation today was wonderful; however, she would have liked more community involvement.

Commissioner Aborne asked if there were any updates regarding "Friends of the Library" program. Ms. Kennedy stated she was still working to see if they can get something started with the program. She will try and make it a goal to find out something out for next month.

Commissioner Aborne asked if it was possible to tour the Gallery Glendale at Westgate space before it opens. Ms. Kennedy stated that was a great idea and would look into it.

Commissioner Aborne welcomed New Board Member Wilson. Commissioner Wilson is a Mayoral Appointee from the Cholla District. Commissioner Wilson stated she was very happy to be part of the Board and will do her best to help in any way she can.

Commissioner Fallucca asked which Board members will be volunteering at the Westgate Gallery space. Commissioners Aborne and Sommer will both be volunteering twice a month for storytimes.

Ms. Kennedy provided some follow-up term paperwork for some of the Board members to sign.

ADJOURNMENT

Board member Aborne made a motion to adjourn the meeting. Board member Shelly seconded the motion, which passed unanimously. The meeting adjourned at 8:02 pm.

The next meeting will be held at the Main Library Boardroom on Wednesday, May 8, 2013 at 6:00 pm.

Respectfully submitted

Cheryl Kennedy