



# Cactus Weekly Update



Councilmember Ian Hugh - Glendale, Arizona

July 11, 2014



## City Water Conservation Programs Assist Businesses.

Currently featured on the Arizona Municipal Water User's Association web page is an article titled,

"Businesses Can't Afford To Miss Ways To Cut Water Bills". The article explains how two Glendale businesses participated in conservation programs offered by the City of Glendale. Featured are success stories from the facility manager at Banner Thunderbird Medical Center and the property manager at Ridgepoint Apartments. The complete article is available at [www.amwua.org](http://www.amwua.org).

The city of Glendale offers the following programs for businesses and homeowner associations to assist them in reducing landscape water use.

- **Water Budgeting** – The Glendale Conservation Office works with property managers to determine the monthly site-specific landscape watering needs of a facility's landscape. Facility and property managers are provided with the tools to track their landscape water use and determine if water is being applied efficiently.
- **Non-residential Landscape Rebate** – Similar to the landscape rebate for single family homes, the non-residential landscape rebate provides a rebate incentive for the removal of grass and the installation of a low-water-use landscape.

For information about Glendale's water conservation programs go to [www.glendaleaz.com/waterconservation](http://www.glendaleaz.com/waterconservation) or call 623 930-3596.

**City Council Appoints Residents to Serve on Boards, Commissions.** The Glendale City Council has appointed residents to serve on advisory boards and commissions that assist the Council in making important policy decisions that impact the community. Many thanks to the following citizen appointees for the Cactus District:

Chuck Jared – *Community Development Advisory Committee*  
John Faris – *Parks and Recreation Advisory Commission*

Residents can request an application to serve on a citizen advisory group or obtain more information by calling the Council Office at 623-930-2249 or visiting [www.glendaleaz.com/boardsandcommissions](http://www.glendaleaz.com/boardsandcommissions).

**Glendale City Court Receives High Marks on Customer Satisfaction Survey.** The Glendale City Court recently conducted a customer satisfaction survey, with favorable results from a majority of the respondents.

The survey, conducted on three random business days between April and May, was administered by volunteers for the city court, and the data was processed through a program called CourTools, an online tool provided by the National Center for State Courts. The program was designed to provide a set of balanced and realistic performance measures that are practical to implement and use, which will assist trial courts in improving performance.

This survey measured access and fairness, or customer satisfaction, and the results are:

- 92.2% of respondents found the courthouse easy to find
- 81.3% responded that court forms were clear and easy to understand
- 87.4% of respondents felt safe in the courthouse
- 80.9% of respondents agreed that city court makes reasonable efforts to remove physical and language barriers to service
- 78.2% responded that their court business was done in a reasonable amount of time
- 84% responded that court staff paid attention to their needs
- 86.1% responded that they were treated with dignity and respect
- 85.7% of respondents easily found the courtroom they needed

All the percentages listed in these results are the combined totals of responses marked "agree" and "strongly agree" for each question. The survey responses were collected from 229 customers, with a gender breakdown of 87 women and 97 men. About 10% of the respondents were Spanish speakers.

For more information on the Glendale City Court, visit [www.glendaleaz.com/court](http://www.glendaleaz.com/court) or call 623-930-2400.

**Prince George's "Royal-Tea" First Birthday Party Benefits the West Valley Child Crisis Center July 27.** The Glendale Convention & Visitors Bureau (CVB) is hosting an event to celebrate the British royal baby with a "Royal-Tea" First Birthday Party for Prince George on Sunday, July 27, 11 a.m. to 1 p.m. at The Spicery In Our 1895 Home, 7141 N. 59<sup>th</sup> Ave.

This event follows the "Royal-Tea" Baby Shower last July, which was a great success. Royal watchers will enjoy a delicious tea experience, desserts, prizes and more, all with a vintage circus theme. Attendees are encouraged to come dressed in their finery, with hats and gloves.

In addition, the event is an opportunity to donate supplies to the West Valley Child Crisis Center (WVCCC). WVCCC is in need of new supplies including infant and children's clothing, bottles, blankets, wipes, new or like-new baby furniture, new toys, books and plush animals.

Tickets for the event are \$25 per person. Reservations are required and must be made by July 23. Contact The Spicery at 623-937-6534.

The event is sponsored by the Glendale CVB, The Spicery In Our 1895 Home, Shelley's Specialty Desserts, Papa Ed's Ice Cream, Bears & More and the West Valley Child Crisis Center. For additional information, call 623-937-6534 or log on to [www.VisitGlendale.com](http://www.VisitGlendale.com). For additional information on WVCC and a list of needed supplies, visit [www.wvccc.org](http://www.wvccc.org).



## Around Town

**July 17 Glendale Community Band Features Great American Composers.** Glendale's favorite summer tradition is back for its 48th season in Downtown Glendale. The eight-week concert series takes place each Thursday at 8 p.m. through July 24, in the Murphy Park Amphitheater, located at 58th and Glenn drives.

Each week will feature a different musical theme. Coming up on July 17, the theme is Great American Composers highlighting the music of George Gershwin, Aaron Copland, Leonard Bernstein, John Williams and Duke Ellington.

The Glendale Summer Band Concert Series is sponsored by Glendale Civic Pride and Glendale Rotary Club. For more information call the Glendale Special Events hotline, 623-930-2299 or [click here](#).

**Historic Downtown Glendale Hosts Old-Fashioned Christmas In July Celebration.** "Step Back in Time" as Historic Downtown Glendale and Catlin Court celebrate an old-fashioned Christmas on Saturday, July 19 for the city's 8th annual Christmas in July celebration.

Visitors will enjoy a fun-filled day of holiday crafts, sweet treats and exclusive deals from 10 a.m. to 4 p.m. in Old Towne and Catlin Court, as well as an opportunity to donate to a summer food drive.

For more information about Christmas in July, [click here](#) or call the Glendale Visitor Center at 623-930-4500.

**Local Author Shona Patel Appears at Velma Teague Library.** Authors @ the Teague is proud to host award-winning local author Shona Patel for a signing and discussion of her critically-acclaimed debut novel, "Teatime for the Firefly," at 2 p.m., Saturday, July 26 at the Velma Teague Branch Library, 7010 N. 58th Ave. Everyone is welcome to attend this free discussion. Books will be available for purchase and signing. For more information, please call 623-930-3431. For more information about the Glendale libraries, visit [www.glendaleaz.com/library](http://www.glendaleaz.com/library).

**So You Want to Be Your Own General Contractor!** Learn the ins and outs of remodeling your business office or home. Design consultant and general contractor, Jerry Kadansky, will speak about city restrictions and codes, permits, architects, floor plans, hiring general contractors and subcontractors and more. The Class runs from 10 a.m. to noon on Saturday, July 26 at the Foothills Recreation & Aquatics Center, 5600 W. Union Hills Drive. Fees are \$20 for residents and \$24 for non-residents. [Click here](#) for details.

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