



## Scam Alert Bulletin

**Date:** November 21, 2024

**Subject:** The City of Glendale Website [www.glendaleaz.com](http://www.glendaleaz.com)

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### Summary:

Multiple scams have been reported to the City of Glendale. Scammers are targeting individuals using fraudulent methods to steal vendor information, personal information, money, or access to accounts.

Please read carefully to protect yourself and others.

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### Scam Details:

1. **Type of Scam:** Impersonation
  2. **How the Scam Works:**
    1. The scammer may contact you via email, phone, social media, etc., claiming to be the City of Glendale.
    2. They might **Request For Quotes** and/or ask for personal information such as your bank account number, Social Security number, vendor number, credit card details, etc..
  3. **Warning Signs:**
    1. **Unexpected contact** from companies or institutions you don't recognize.
    2. **Requests for sensitive information** such as your passwords, banking details, or personal identification numbers(PIN).
    3. **Unusual language or spelling errors** in official-looking emails or messages.
    4. **Shipping Address may not be a valid City of Glendale address** Please validate all shipping address with the Procurement Department via 623-930-2863 or via email at [procurement@glendaleaz.com](mailto:procurement@glendaleaz.com).
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### How to Protect Yourself:

1. **Do not respond** to unsolicited emails, texts, or phone calls.
  2. **Verify the source** by directly contacting the City of Glendale Procurement Department at 623-930-2863 or [procurement@glendaleaz.com](mailto:procurement@glendaleaz.com).
  3. **Use strong, unique passwords** for all your accounts and enable two-factor authentication (2FA) where possible.
  4. **Look out for red flags**, such as suspicious URLs, unusual attachments, or unprofessional messages.
  5. **Report any suspicious activity** to your bank, credit card provider, or the appropriate authority as well as the City of Glendale.
  6. **Verify** any questionable information with the Procurement Department at 623-930-2863 or via email [procurement@glendaleaz.com](mailto:procurement@glendaleaz.com)
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## What to Do if You've Been Scammed:

1. **Contact your bank or credit provider immediately** to report the issue and secure your accounts.
2. **Change your passwords** for affected accounts and enable two-factor authentication (2FA).
3. **Report the scam** to local authorities, such as the Federal Trade Commission (FTC), Action Fraud, or local consumer protection agency.

Should you have any doubts or questions, please do not hesitate to reach out to us. Your security and the integrity of our business operations are of the utmost importance to us.

Thank you,



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