

The City of Glendale 2024 Community Survey

Please complete this survey if you are the adult aged 18 or older and a resident of Glendale. Your responses are confidential and no identifying information will be shared.

1. Please rate how important it is for the City to support the following HOUSING services for people with low or moderate incomes?

	<u>Very important</u>	<u>Moderately important</u>	<u>Somewhat important</u>	<u>Not important</u>	<u>No opinion</u>
Repairing existing owner- housing	1	2	3	4	5
Repairing existing renter- housing.....	1	2	3	4	5
Creating affordable, permanent housing (Owner)	1	2	3	4	5
Creating affordable, permanent housing (Renter)	1	2	3	4	5
Making low-interest loans to homebuyers	1	2	3	4	5
Down payment assistance.....	1	2	3	4	5
Providing rental assistance / subsidies (Rapid rehousing for homeless and eviction prevention).....	1	2	3	4	5
Providing housing for people with special needs (such as veterans or the elderly or people with disabilities, alcohol or drug addictions or HIV/AIDS)	1	2	3	4	5
Providing emergency shelter for the homeless	1	2	3	4	5
Providing transitional housing, available for a limited period, to provide structure, supervision, addiction, and mental health support, and life skills	1	2	3	4	5

2. Please rate the importance for the City to have more of the following HOUSING types.

	<u>Very important</u>	<u>Moderately important</u>	<u>Somewhat important</u>	<u>Not important</u>	<u>No opinion</u>
Single-family (detached) housing	1	2	3	4	5
Multi-family (attached) housing (5 units or more)	1	2	3	4	5
Emergency shelters for homeless.....	1	2	3	4	5
Transitional housing.....	1	2	3	4	5
Shelters or housing for youth (13-21 yrs.)	1	2	3	4	5
Senior housing, such as nursing homes, assisted or independent living facilities	1	2	3	4	5
Housing designed for persons with disabilities.....	1	2	3	4	5
Permanent supportive housing, such as subsidized housing that offers services for persons with chronic physical/mental disabilities.....	1	2	3	4	5
Housing for persons living with HIV/AIDS.....	1	2	3	4	5
Housing for survivors of domestic violence (including children)	1	2	3	4	5
Modular/Manufactured homes.....	1	2	3	4	5
Multi-plex (2-4 units)	1	2	3	4	5
Accessory dwelling units (Casitas).....	1	2	3	4	5

3. Please rate how important it is for the city to invest in the following INFRASTRUCTURE IMPROVEMENT activities:

	<u>Very important</u>	<u>Moderately important</u>	<u>Somewhat important</u>	<u>Not important</u>	<u>No opinion</u>
Street and road improvements	1	2	3	4	5
Electrical vehicle charging stations.....	1	2	3	4	5
Sidewalk improvements	1	2	3	4	5
Water, sewer, and solid waste system capacity and quality improvements.....	1	2	3	4	5
Storm sewer system improvements.....	1	2	3	4	5
Flood drainage improvements.....	1	2	3	4	5
Bicycle and walking paths.....	1	2	3	4	5
Tree Planting.....	1	2	3	4	5

4. Please rate how important it is for the city to invest in the following COMMUNITY & PUBLIC FACILITIES:

	<u>Very important</u>	<u>Moderately important</u>	<u>Somewhat important</u>	<u>Not important</u>	<u>No opinion</u>
Youth centers.....	1	2	3	4	5
Parks/ recreation centers or Community centers.....	1	2	3	4	5
Childcare facilities	1	2	3	4	5
Senior centers.....	1	2	3	4	5
Healthcare facilities	1	2	3	4	5
Residential treatment centers.....	1	2	3	4	5
Public buildings with improved accessibility for the disabled.....	1	2	3	4	5
Facilities for persons living with HIV/AIDS	1	2	3	4	5
Facilities for survivors of domestic violence (including children)	1	2	3	4	5

5. Please rate how important it is for the City to invest in HUMAN AND PUBLIC SERVICES for each of the following vulnerable population groups:

	<u>Very important</u>	<u>Moderately important</u>	<u>Somewhat important</u>	<u>Not important</u>	<u>No opinion</u>
Homeless Persons.....	1	2	3	4	5
Low-Income Persons.....	1	2	3	4	5
Seniors (65+)	1	2	3	4	5
Youth (aged 16-24).....	1	2	3	4	5
Children (0-15)	1	2	3	4	5
Migrant Farm Workers.....	1	2	3	4	5
Persons with severe mental illness.....	1	2	3	4	5
Persons with physical disabilities.....	1	2	3	4	5
Persons with developmental disabilities.....	1	2	3	4	5
Persons with substance use addictions.....	1	2	3	4	5
Persons with HIV/AIDS.....	1	2	3	4	5
Survivors of domestic violence	1	2	3	4	5
Veterans	1	2	3	4	5
Children aging out of the foster care system.....	1	2	3	4	5
Persons recently released from jail/prison.....	1	2	3	4	5

6. Please rate how important it is for the City to invest in the following PUBLIC SERVICES:

	<u>Very important</u>	<u>Moderately important</u>	<u>Somewhat important</u>	<u>Not important</u>	<u>No opinion</u>
Childcare Services/ early childhood development programs	1	2	3	4	5
Transportation services.....	1	2	3	4	5
Healthcare / Mental Health/ Substance Abuse Services	1	2	3	4	5
Food / Clothing Bank Programs.....	1	2	3	4	5
Rent, mortgage or utility assistance programs	1	2	3	4	5
Fair housing activities.....	1	2	3	4	5
Financial literacy education	1	2	3	4	5
Tenant/Landlord counseling.....	1	2	3	4	5
Homebuyer education/ Financial literacy education.....	1	2	3	4	5
Crime awareness education	1	2	3	4	5
Mitigation of radon, asbestos or lead-based paint hazards.....	1	2	3	4	5
Homeless Services	1	2	3	4	5
Employment services (i.e. resume writing, interviewing training).....	1	2	3	4	5
Broadband / Internet Access/ Digital Inclusion.....	1	2	3	4	5
Heat relief during summer months.....	1	2	3	4	5

The City of Glendale 2024 Community Survey

7. Which of the following barriers do you believe are the greatest challenges currently faced by low-income households in Glendale? (Select up to THREE.)

- ☐ Living wage employment
- ☐ Job training
- ☐ Education
- ☐ Public transportation
- ☐ Personal transportation (access to a vehicle)
- ☐ Housing
- ☐ Energy/utility costs
- ☐ Budgeting
- ☐ Credit card debt
- ☐ Health care costs
- ☐ Chronic illness
- ☐ Mental health issues
- ☐ Medical/dental care access
- ☐ Parenting education/support
- ☐ Other: _____
- ☐ Childcare
- ☐ Special needs children
- ☐ Teen pregnancy
- ☐ Family violence
- ☐ Family/child abuse
- ☐ Substance abuse
- ☐ Healthy food selection
- ☐ Language barriers
- ☐ Landlord/tenant Issues
- ☐ Fair Housing Discrimination
- ☐ Homelessness
- ☐ Predatory lending/ high-interest loans

8. Please rate how important it is for the City to invest in the following BUSINESS AND ECONOMIC DEVELOPMENT activities:

	<u>Very important</u>	<u>Moderately important</u>	<u>Somewhat important</u>	<u>Not important</u>	<u>No opinion</u>
Attraction of new businesses.....	1	2	3	4	5
Retention of existing businesses	1	2	3	4	5
Expansion of existing businesses.....	1	2	3	4	5
Provide job training including retraining.....	1	2	3	4	5
Foster businesses with higher paying jobs.....	1	2	3	4	5
Enhancement of business infrastructure	1	2	3	4	5
Provide working capital for businesses	1	2	3	4	5
Provide technical assistance for businesses.....	1	2	3	4	5
Development of business incubators and business parks	1	2	3	4	5
Employment services (i.e. resume writing, interviewing training).....	1	2	3	4	5

9. Please rate how important it is for the City to invest in the following NEIGHBORHOOD IMPROVEMENT activities:

	<u>Very important</u>	<u>Moderately important</u>	<u>Somewhat important</u>	<u>Not important</u>	<u>No opinion</u>
Demolish vacant and dilapidated buildings	1	2	3	4	5
Stabilize or improve vacant buildings	1	2	3	4	5
Residential Historic Preservation.....	1	2	3	4	5
Organized neighborhood clean-up.....	1	2	3	4	5
Block Watch.....	1	2	3	4	5
Landscape, exterior repair or window replacement assistance for low-income residents	1	2	3	4	5

10. Thinking about the various activities discussed in the survey above, please select your top TWO priorities for the City of Glendale.

- ☐ Housing & Homelessness
- ☐ Human/Public Services
- ☐ Infrastructure Improvements
- ☐ Economic Development
- ☐ Community and Public Facilities
- ☐ Neighborhood Improvements

11. In your opinion, how can the City better address housing and community development challenges?

12. Do you read the newsletter included in your monthly water bill?

☐ No ☐ Yes

13. Please rate how well the city does at sharing and explaining information about the following:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Water treatment activities.....	1	2	3	4	5
Road construction	1	2	3	4	5
City infrastructure projects	1	2	3	4	5

14. How much of a source, if at all, do you consider each of the following to be for obtaining information about the City of Glendale and its activities?

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City of Glendale e-newsletter (<i>The Connection</i>).....	1	2	3
City of Glendale website (glendaleaz.com)	1	2	3
Social media (e.g., Facebook, X/Twitter, YouTube, Instagram, Nextdoor)	1	2	3
Other printed media.....	1	2	3
Word-of-mouth.....	1	2	3
Public meetings.....	1	2	3
Other (please specify).....	1	2	3

15. In which way do you prefer to receive information on Glendale parks and recreation services and programs?

	<u>Strong preference</u>	<u>Moderate preference</u>	<u>Low preference</u>	<u>No preference</u>
E-mail newsletters.....	1	2	3	4
Printed schedule of activities.....	1	2	3	4
Glendale @ Play Magazine	1	2	3	4
Social media (e.g., Facebook, X/Twitter, YouTube, Instagram, Nextdoor) .	1	2	3	4
Flyers/posters.....	1	2	3	4
School email/newsletter.....	1	2	3	4
Other (please specify).....	1	2	3	4

16. How much of a source, if at all, do you consider each of the following to be for finding arts/cultural/music activities to attend in Glendale?

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City of Glendale website (glendaleaz.com)	1	2	3
Social media (e.g., Facebook, X/Twitter, YouTube, Instagram, Nextdoor)	1	2	3
Directly from theaters and other venues.....	1	2	3
Word-of-mouth.....	1	2	3
Printed brochures.....	1	2	3
Other (please specify).....	1	2	3

17. When thinking of the special events you most enjoy attending, what preference do you have for the following types of events?

	<u>Strong preference</u>	<u>Moderate preference</u>	<u>Low preference</u>	<u>No preference</u>
Festivals	1	2	3	4
Concerts	1	2	3	4
Sporting events (professional and amateur)	1	2	3	4
Performing arts/local theater	1	2	3	4
Food related events	1	2	3	4
Other (please specify).....	1	2	3	4

18. Please share any other Community concerns not found in this survey that you would like to see addressed.

The City of Glendale 2024 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, X (formerly Twitter), Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. How many years have you lived in Glendale?

☐ Less than 2 years
☐ 2-5 years
☐ 6-10 years
☐ 11-20 years
☐ More than 20 years

D5. Which best describes the building you live in?

☐ Single-family detached home
☐ Townhouse or duplex (may share walls but no units above or below you)
☐ Condominium or apartment (have units above or below you)
☐ Mobile home
☐ Other

D6. Do you rent or own your home?

☐ Rent
☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than \$300 ☐ \$2,500 to \$3,999
☐ \$300 to \$599 ☐ \$4,000 to \$6,999
☐ \$600 to \$999 ☐ \$7,000 to \$9,999
☐ \$1,000 to \$1,499 ☐ \$10,000 or more
☐ \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?

☐ No ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

☐ No ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

☐ Less than \$25,000 ☐ \$100,000 to \$149,999
☐ \$25,000 to \$49,999 ☐ \$150,000 to \$199,999
☐ \$50,000 to \$74,999 ☐ \$200,000 to \$299,999
☐ \$75,000 to \$99,999 ☐ \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

☐ No ☐ Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

☐ American Indian or Alaskan Native
☐ Asian
☐ Black or African American
☐ Native Hawaiian or Other Pacific Islander
☐ White
☐ A race not listed

D13. In which category is your age?

☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D14. What is your gender?

☐ Woman
☐ Man
☐ Identify in another way

Thank you!