



NEWS RELEASE

DEPARTMENT OF COMMUNICATIONS
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RIDECHOICE PILOT PROGRAM TO GIVE GLENDALE RESIDENTS WITH DISABILITIES MORE TRANSPORTATION OPTIONS

*City Council's approval allows inexpensive access to Uber, taxicabs, other
wheelchair-accessible vehicles*

GLENDALE, AZ: The city of Glendale is offering another flexible travel option to ADA paratransit certified residents of any age who wish to travel outside the city boundary to obtain safe, reliable transportation to doctor's appointments, grocery stores, entertainment venues and other important activities.

That's after the Glendale City Council approved a one-year RideChoice Pilot Program that Valley Metro will operate.

The pilot program, which began July 1 and runs through June 30, 2025, will offer customers easier access to a larger network of rideshare transportation providers, including Uber, taxicabs and other wheelchair-accessible vehicles. Customers may take 20 to 50 trips or travel 400 miles per month. For residents' convenience, RideChoice is available 24 hours a day, seven days a week, 365 days a year, including holidays.

The program assists residents those who are Americans with Disabilities Act (ADA) Paratransit-certified. It's geared towards Glendale residents who plan to travel outside of the city.

RideChoice costs \$3 for each one-way trip, up to eight miles. Any additional miles beyond eight miles cost passengers \$2 per mile. Passengers in the RideChoice program may obtain wheelchair-accessible service at no additional charge. Riders can use cash, checking accounts, eWallet or credit or debit cards to pay their fares.

The pilot program will offer more flexibility and cost-savings for ADA Paratransit-certified residents as previously they were able to use Valley Metro Regional ADA Paratransit Service, which needed to be booked at least one day in advance. That service cost \$4 per mile for the whole trip, regardless of the trip length.

To apply for a RideChoice program, call Valley Metro at 602-716-2100. Anyone who wants to book a RideChoice trip should contact Valley Metro at 602-716-2111. To learn more about RideChoice, visit www.valleymetro.org/accessibility/ridechoice.

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