

Alarm Monitoring

CITY OF GLENDALE

PRIVILEGE LICENSE (Sales) TAX

The city of Glendale imposes a tax on the gross revenue received from the installation of alarm systems, as well as monitoring, maintenance and repair of those systems. The tax rate varies depending upon the work performed and the location of the customer. Gross revenue is the amount billed or received from the final user (customer) of the system.

INSTALLATION

The revenue received for the installation of a system that is wired into a structure is taxable as Construction Contracting. The applicable tax rate is the rate where the customer is located. The city of Glendale tax rate for construction contracting is 2.9%. Tax should be paid to the city where the alarm system is installed. For more information, refer to the construction contracting brochure or the tax code.

The revenue for installation of a completely wireless system or the sale of equipment only (with no installation by the seller) is taxable as Retail Sales. Retail sales tax is due to the city in which your permanent business is located. The city of Glendale tax rate for retail sales is 2.9%. For more information, refer to the retail sales brochure or the tax code.

MONITORING

The revenue received for monitoring the system is taxable as Telecommunication Services. The applicable tax rate is the rate where the customer is located. The city of Glendale tax rate for telecommunication services is 6.1%. Tax should be paid to the city where the alarm system is located. For more information, refer to the telecommunications services brochure or the tax code.

MAINTENANCE

Maintenance of an alarm system can be taxable as retail sales, construction contracting or Use Tax depending upon the work performed.

- **Retail Sales** – Includes the sale of consumable parts such as fuses, batteries and washers. Retail sales tax is due to the city in which your permanent business is located. The city of Glendale retail sales tax rate is 2.9%.
- **Construction Contracting** – Includes repair or replacement of systems such as but not limited to controllers, contacts or wiring. Construction contracting tax is due to the city in which the alarm system is located. The city of Glendale construction contracting tax rate is 2.9%.
- **Use Tax** – The installation, repair and replacement parts provided under a maintenance contract are use taxable when there is no charge to the customer, if no tax was paid at the time of purchase. Use tax is due based on the cost of the items provided to the customer, payable to the city in which your permanent business is located. The city of Glendale use tax rate is 2.9%. Businesses are responsible for computing and paying the use tax.

For more information, on our licensing, tax rates, tax return instructions or a copy of the Tax Code go to www.glendaleaz.com/taxandlicense/ or call (623) 930-3190 or write to:

City of Glendale, Tax & License Division
5850 W. Glendale Ave, Suite 104
Glendale, Arizona 85301.

This is general information only. The intent is to condense and simplify the language in the Glendale City Tax Code. For complete details, refer to the Glendale City Tax Code.