Barking Dog Complaint Process

Code Compliance enforces the noise ordinance. If a dog is barking incessantly or not within its normal nature, the noise would be considered a nuisance. A resident can report a barking dog issue by calling us at 623-930-3610 or visiting our website, www.glendaleaz.com and entering the information in a service request. Please note: The resident will need to include the address of the dog, their full name, address and telephone number. Anonymous complaints are not accepted.

The inspector will contact the owner of the dog and inform them of the concern. A letter is mailed to the dog owner along with a copy of this brochure. The complainant will receive a noise petition to fill out and complete in its entirety. The logs and sound recording requested in the petition, are required by the prosecutor. The complainant will be required to ask a neighbor, who does not reside in the same household, to fill out the petition as well. After completion, the complainant will send the packet back along with the recordings and logs and the inspector will forward all information to the prosecutor's office.

Important Phone Numbers

Animal Services Hotline

City of Glendale

Dead animal pick-up, Report abuse or neglect, Report a stray, sick, or injured dog

(623) 930-3212

Report Vicious Dogs

(623) 930-2400

Report Barking Dog or Odor

(623) 930-3610 or place a report at <u>www.glendaleaz.com</u>

AZ Humane Society

(602) 997-7585

Licensing

Maricopa County (602) 506-7387



City of Glendale Code Compliance

codecompliance@glendaleaz.com P 623.930.3610

5850 W Glendale Ave Glendale, AZ 85301

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Community • Integrity • Excellence • Innovation • Learning



Barking Dog Guidelines and Information

Code Compliance Division





Glendale City Code

Glendale City Code 25-24(f) states that: "No person shall keep or harbor any animal that by frequent or habitual barking, howling, yelping, crowing or the making of other noises disturbs the peace and quiet of two or more independent witnesses who are not related." Failure to comply with this order will result in Civil or Criminal court action and fines.

Since you are a dog owner, you know the companionship, loyalty, love and fun that your dog adds to your life. You also realize that you have a certain responsibility towards your neighbors as a result of owning a dog. This code is put into place to regulate noise nuisances including excessive dog barking or howling that disturbs the peace and quiet of surrounding neighbors.

Your Responsibility as a Dog Owner

The security of knowing you have a real watchdog, as well as enjoying a peaceful and quiet neighborhood, is important to many people. Excessive barking can be extremely annoying to neighbors as well as those who have to live with a noisy dog.

The City of Glendale encourages responsible pet ownership. Please take care to ensure that your dog does not create any unreasonable noises or odors and that they are properly cared for. Pets that are outside must have access to food, clean water, and shade. You are responsible for the general care, health, and humane treatment of your pet. Animal waste is required to be removed at least twice weekly to avoid odors.

What is Nuisance Barking?

Barking is a dog's way of communicating, so not all barking is considered nuisance barking. Nuisance barking is a persistent barking that negatively impacts a person's lifestyle, and includes:

- Barking at traffic, people or other distractions long after the distraction has left.
- Barking regularly and for long periods of time without a defined cause.

Tips for Dog Owners with a Barking Dog

- Try to determine when and why your dog(s) barks excessively.
- Provide distractions for your dog: toys, sound from the radio/tv, etc.
- Bring your dog(s) inside when you are not at home.
- Be responsive to quickly address the barking when you are home.
- Provide daily exercise Walk the dog instead of leaving it in the yard alone. This will help the dog become more familiar with its surroundings.
- Train your dog, either on your own or with the help of a professional.
- Speak to your neighbor(s) they may be able to help you identify when and why your dog is barking so that you can more quickly address the issue.

Contact other sources such as your veterinarian or animal trainer for other ideas. The Arizona Humane Society Education line (602) 997-7585 is a good resource for more information.