

Identity Theft Victim's Packet

Information and Instructions

This packet should be completed once you have contacted Glendale Police Department and obtained a police report number related to your identity theft case. To obtain a police report number, call the non-emergency dispatch line at 623-930-3000 and then submit with any supporting documentation to the Glendale Police Records Unit located at 6835 N. 57th Dr, Glendale, AZ 85301. Normal business hours are Monday – Friday, 8am to 5pm. Please keep track of your report number, as creditors, financial institutions and credit reporting agencies will ask for it.

Note: Page 5 of this document *MUST* be notarized prior to submittal.

My Glendale Police Department Report is:

_____

Retain a copy of this packet for your records as it contains information that will assist you with correcting your credit record and disputing the debts fraudulently incurred using your stolen personal identifying information. This packet also has information that will enable you to obtain financial records related to the fraudulent accounts. You will need to provide these records to law enforcement, which will use them to conduct a criminal investigation. We recognize that some victims are only interested in the correction of their credit and do not necessarily desire prosecution; therefore, we request that you only submit this packet to Glendale Police Department if you desire prosecution.

It is important to understand that in the event that a suspect is identified and the case proceeds to court, as the victim you would mostly likely be required to appear and testify in court. You will need to complete the dispute letters and provide us with necessary documentation before we can begin investigating your case for prosecution. Examples of the document evidence we need are included in this packet. Without document evidence, we cannot begin the investigation. Please write your report number on copies of all documents that you submit to Police.

****** It is important to note that even if the suspect cannot be identified for prosecution, it will not affect your ability to correct the fraudulent accounts and remove them from your credit.***

****** Furthermore, when you report your identity crime to the Glendale Police Department, all of the relevant information from your case is entered into our database, which will allow us to cross-reference your report with potential suspects who are involved in or arrested on other cases.***

NOTE:

- If you suspect someone is using your personal information for employment and there is no evidence of other identity fraud, please see the "Additional Useful Information" section for information about contacting the Social Security Administration. Do not contact the employer directly as they might warn the suspect employee.
- If your name and/or information are used by someone else to avoid a traffic ticket or any criminal prosecution, you may file a report with Glendale Police, and the report will be forwarded to the proper jurisdiction for follow-up. It may not be necessary to complete this packet.

Helpful Hints:

- Remember that each creditor has different policies and procedures for correcting fraudulent accounts.
- Do not provide creditors with original documents and be sure to keep copies of everything you provide to the creditors or companies involved in the identity theft.
- Write down all dates, times and the names of individuals you speak to regarding the identity theft and correction of your credit.

Name _____ Glendale Police Department Report Number _____

ID Theft Affidavit

(Please complete and submit pages 2 thru 6 to the Glendale Police Department)

1. My full legal name is _____
(First) (Middle) (Last) (Jr., Sr., III)

2. (If different from above) When the events described in this affidavit took place, I was known as _____
(First) (Middle) (Last) (Jr., Sr., III)

3. My date of birth is _____ (month/day/year)

4. My Social Security Number is _____

5. My driver's license or identification card (state and number) is: _____

6. My current address is _____

City _____ State _____ Zip Code _____

7. I have lived at this address since _____ (month/year)

8. When the events described in this affidavit took place, my address was (If different from above)

City _____ State _____ Zip Code _____

9. I lived at the address in Item 8 from _____ (month/year) until _____ (month/year)

10. My daytime telephone number is (____) _____

My evening telephone number is (____) _____

Check all that apply for items 11 – 22:

11. I did not authorize anyone to use my name or personal information to seek the money, credit, loans, goods or services described in this report.

12. I did not receive any benefit, money, goods or services as a result of the events described in this report.

13. My identification documents (for example, driver's license; credit cards; Social Security card; birth certificate; etc.) were: stolen lost on or about _____
(month/day/year)

14. To the best of my knowledge and belief, the following person(s) used my information (for example, my name, address, date of birth, existing account numbers, Social Security number, mother's maiden name, identification documents, etc. to get money, credit, loans, goods or services without my knowledge or authorization:

Name (if known)

Name (if known)

Address (if known)

Address (if known)

Phone number(s) (if known)

Phone number(s) (if known)

Additional information

Additional information

Name _____ Glendale Police Department Report Number _____

15. I do NOT know who used my information or identification documents to get money, credit, loans, goods or services without my knowledge or authorization

16. Additional comments: (For example, description of the fraud, which documents or information were used or how the identity thief gained access to your information)

(Attach additional pages as necessary)

17. (Check only one)

I am willing to assist in the prosecution of the person(s) who committed this fraud.

I am NOT willing to assist in the prosecution of the person(s) who committed this fraud.

18. (Check only one)

I am authorizing the release of this information to law enforcement for the purposes of assisting them in the investigation and prosecution of the person(s) who committed this fraud.

I am NOT authorizing the release of this information to law enforcement for the purposes of assisting them in the investigation and prosecution of the person(s) who committed this fraud.

19. (Check all that apply)

I have not reported the events described in this affidavit to the police or any other law enforcement agency.

The police did not write a report. *In the event you have contacted the police or any other law enforcement agency please complete the following information:*

(Agency #1)

(Officer/Agency personnel taking report)

(Date of Report)

(Report number, if any)

(Phone number)

(Email address, if any)

(Agency #2)

(Officer/Agency personnel taking report)

(Date of Report)

(Report number, if any)

(Phone number)

(Email address, if any)

Name _____ Glendale Police Department Report Number _____

Please indicate the supporting documentation you are able to provide to the companies you plan notify. Attach copies (NOT originals) to the affidavit before sending it to the companies.

20. A copy of a valid government-issued photo-identification card (for example, your driver's license, state-issued ID card, or your passport.) If you are under 16 and don't have a photo-ID, you may submit a copy of your birth certificate or a copy of your official school records showing your enrollment and place of residence.

21. Proof of residency during the time the disputed bill occurred, the loan was made or the other event took place (for example, a rental/lease agreement in your name, a copy of a utility bill or a copy of an insurance bill.

22. A copy of the report filed with the police or sheriff's department. If you are unable to obtain a report or report number from the police, please indicate that in Item 19. Some companies only need the report number, not a copy of the report. You may want to check with each company.

Name _____ Glendale Police Department Report Number _____

Certification:

I certify that, to the best of my knowledge and belief, all the information on and attached to this affidavit is true, correct, and complete and made in good faith. I also understand that this affidavit and the information it contains may be made available to federal, state, and/or local law enforcement agencies for such action within their jurisdiction as they deem appropriate. I understand that knowingly making any false or fraudulent statement or representation to the government may constitute a violation of 18 U.S.C. 1001 or other federal, state or local criminal statutes, and may result in imposition of a fine or imprisonment or both.

(Signature)

(Date signed)

(Notary)

(My commission expires)

[Check with each company. Creditors sometimes require notarization. If they do not, please have one witness (non-relative) sign below that you completed and signed this affidavit.]

Witness:

(Signature)

(Printed name)

(Date)

(Telephone number)

Name _____ Glendale Police Department Report Number _____

Completing the Statement

- Make as many copies of this page as you need. Complete a separate page for each company you are notifying and only send it to that company. Include a copy of your signed affidavit.
- List only the account(s) you are disputing with the company receiving this form. See the attached example.
- If a collection agency sent you a statement, letter or notice about the fraudulent account, attach a copy of that document (NOT the original).

As a result of the event(s) described in the ID Theft Affidavit, the following account(s) was/were opened at your company in my name without my knowledge, permission or authorization using my personal information or identifying documents:

Creditor Name/Address (the company that opened the account or provided the goods or services)	Account Number	Type of unauthorized Credit/goods/services Provided by Creditor (if known)	Date Issued or Opened (if known)	Amount/Value provided (the amount charged or the cost of the goods/services)

Example:

Example National Bank 22 Main Street Columbus, OH 22722	01234567-89	Auto Loan	1/5/2002	\$25,500.00
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During the time of the accounts described above, I had the following account open with your company:

Billing name:

Billing address:

Account number:

Sample Dispute Letter for Existing Accounts

Date

Your Name

Your Address

Your City, State, Zip Code

Your Account Number

Name of Creditor

Billing Inquiries

Address

City, State, Zip Code

Dear Sir or Madam:

I am writing to dispute a fraudulent (charge or debit) on my account in the amount of \$_____. I am a victim of identity theft, and I did not make this (charge or debit). I am requesting that the (charge be removed or the debit reinstated), that any finance and other charges related to the fraudulent amount be credited to my account and that I receive a corrected statement.

Enclosed are copies of (use this sentence to describe any enclosed information, such as a police report or Identity Theft Affidavit) supporting my position. Please investigate this matter and correct the fraudulent (charge or debit) as soon as possible.

In addition, pursuant to FACTA, as a victim of identity theft I am requesting that you provide me with copies of any and all applications and business transaction records related to the fraudulent account(s). The copies of the records can be (mailed to me at the address listed below or faxed to the number listed below). **In addition, please make these records available to the Glendale Police Department upon their request.**

Sincerely,

Your name

Enclosures: (List what you are enclosing.)

Sample Dispute Letter

Date

Your Name

Your Address, City, State, Zip Code

Complaint Department

Name of Company

Address

City, State, Zip Code

Dear Sir or Madam:

I am writing to dispute the following information in my file. I have circled the items I dispute on the attached copy of the report I received. This item (identify item(s) disputed by name of source, such as creditors or tax court, and identify type of item, such as credit account, judgment, etc.) is (inaccurate or incomplete) because (describe what is inaccurate or incomplete and why). I am requesting that the item be removed (or request another specific change) to correct the information. Enclosed are copies of (use this sentence if applicable and describe any enclosed documentation, such as a police report, Identity Theft Affidavit, payment records, court documents) supporting my position. Please reinvestigate this (these) matter(s) and (delete or correct) the disputed item(s) as soon as possible. In addition, pursuant to FACTA, as a victim of identity theft I am requesting that you provide me with copies of any and all applications and business transaction records related to the fraudulent account(s). The copies of the records can be (mailed to me at the address listed below or faxed to the number listed below). **In addition, please make these records available to the Glendale Police Department upon their request.**

Sincerely,

Your name

Enclosures: (List what you are enclosing.)

Fair and Accurate Credit Transactions Act of 2003
PUBLIC LAW 108-159 DECEMBER 4, 2003
SEC. 151. SUMMARY OF RIGHTS OF IDENTITY THEFT VICTIMS

(a) IN GENERAL-

(1) SUMMARY- Section 609 of the Fair Credit Reporting Act (15 U.S.C. 1681g) is amended by adding at the end the following:

` (d) SUMMARY OF RIGHTS OF IDENTITY THEFT VICTIMS-

` (1) IN GENERAL- The Commission, in consultation with the Federal banking agencies and the National Credit Union Administration, shall prepare a model summary of the rights of consumers under this title with respect to the procedures for remedying the effects of fraud or identity theft involving credit, an electronic fund transfer, or an account or transaction at or with a financial institution or other creditor.

` (2) SUMMARY OF RIGHTS AND CONTACT INFORMATION- Beginning 60 days after the date on which the model summary of rights is prescribed in final form by the Commission pursuant to paragraph (1), if any consumer contacts a consumer reporting agency and expresses a belief that the consumer is a victim of fraud or identity theft involving credit, an electronic fund transfer, or an account or transaction at or with a financial institution or other creditor, the consumer reporting agency shall, in addition to any other action that the agency may take, provide the consumer with a summary of rights that contains all of the information required by the Commission under paragraph (1), and information on how to contact the Commission to obtain more detailed information.

` (e) INFORMATION AVAILABLE TO VICTIMS-

` (1) IN GENERAL- For the purpose of documenting fraudulent transactions resulting from identity theft, not later than 30 days after the date of receipt of a request from a victim in accordance with paragraph (3), and subject to verification of the identity of the victim and the claim of identity theft in accordance with paragraph (2), a business entity that has provided credit to, provided for consideration products, goods, or services to, accepted payment from, or otherwise entered into a commercial transaction for consideration with, a person who has allegedly made unauthorized use of the means of identification of the victim, shall provide a copy of application and business transaction records in the control of the business entity, whether maintained by the business entity or by another person on behalf of the business entity, evidencing any transaction alleged to be a result of identity theft to--

` (A) the victim;

` (B) any Federal, State, or local government law enforcement agency or officer specified by the victim in such a request; or

` (C) any law enforcement agency investigating the identity theft and authorized by the victim to take receipt of records provided under this subsection.

` (2) VERIFICATION OF IDENTITY AND CLAIM- Before a business entity provides any information under paragraph (1), unless the business entity, at its discretion, otherwise has a high degree of confidence that it knows the identity of the victim making a request under paragraph (1), the victim shall provide to the business entity--

` (A) as proof of positive identification of the victim, at the election of the business entity--

` (i) the presentation of a government-issued identification card;

` (ii) personally identifying information of the same type as was provided to the business entity by the unauthorized person; or

` (iii) personally identifying information that the business entity typically requests from new applicants or for new transactions, at the time of the victim's request for information, including any documentation described in clauses (i) and (ii); and

` (B) as proof of a claim of identity theft, at the election of the business entity--

` (i) a copy of a police report evidencing the claim of the victim of identity theft; and

` (ii) a properly completed--

- ` (I) copy of a standardized affidavit of identity theft developed and made available by the Commission; or
- ` (II) an affidavit of fact that is acceptable to the business entity for that purpose.
- ` (3) PROCEDURES- the request of a victim under paragraph (1) shall--
 - ` (A) be in writing;
 - ` (B) be mailed to an address specified by the business entity, if any; and
 - ` (C) if asked by the business entity, include relevant information about any transaction alleged to be a result of identity theft to facilitate compliance with this section including--
 - ` (i) if known by the victim (or if readily obtainable by the victim), the date of the application or transaction; and
 - ` (ii) if known by the victim (or if readily obtainable by the victim), any other identifying information such as an account or transaction number.
- ` (4) NO CHARGE TO VICTIM- Information required to be provided under paragraph (1) shall be so provided without charge.
- ` (5) AUTHORITY TO DECLINE TO PROVIDE INFORMATION- a business entity may decline to provide information under paragraph (1) if, in the exercise of good faith, the business entity determines that--
 - ` (A) this subsection does not require disclosure of the information;
 - ` (B) after reviewing the information provided pursuant to paragraph (2), the business entity does not have a high degree of confidence in knowing the true identity of the individual requesting the information;
 - ` (C) the request for the information is based on a misrepresentation of fact by the individual requesting the information relevant to the request for information; or
 - ` (D) the information requested is Internet navigational data or similar information about a person's visit to a website or online service.