

SECONDARY FUNCTIONS:

Maintains a high level of current knowledge regarding systems, technology, and communications. Perform other duties as assigned.

KNOWLEDGE, SKILLS, ABILITIES:

Knowledge of:

Personal computer hardware and software, server computer hardware and software, local area networks, wide area networks and networked applications. Specific technologies include Windows NT, 2000, Ethernet, Oracle SQL Net, TCP/IP, IPX/SPX, wide area networks and others that may apply.

Microsoft Windows, UNIX, and Novell operating systems and supporting vendor programs.

Project management

Data center management

Network and telephony design

Current industry trends and best practices.

Ability to:

Ability to work effectively with users, technical personnel and consultants to achieve stated objectives.

Install, configure and support a variety of computer hardware and software including but not limited to server and desktop operating systems / applications and network hardware and software.

Communicate effectively both verbally and in writing.

Continually learn and demonstrate new skills via hands on training, classroom training and self-study learning methods.

WORKING CONDITIONS:

Office setting. Following safe handling practices when installing and upgrading equipment can substantially control the risks of exposure to electrical hazards.

MINIMUM QUALIFICATIONS:

Bachelor's Degree in Computer Science, Information Technology or Engineering and two years experience designing and supporting local and wide area networks server hardware, operating systems and applications.

Industry recognized certification in Cisco or Microsoft or Novell.

Any equivalent combination of training and experience, which provides the required knowledge, skills, and ability, may qualify.

SPECIAL REQUIREMENTS:

Valid Arizona driver's license.

Ability to work overtime, shifts, weekends and holidays as required.