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GLENDALE HIGHLIGHTS CITY SERVICES, PROGRAMS BY THE NUMBERS FOR NATIONAL CITIES & TOWNS WEEK

GLENDALE, Ariz. – As communities across the country celebrate National Cities & Towns Week, the city of Glendale is highlighting the outstanding programs and services that are provided to residents every month, every week, day in and day out.

Twelve months of services and activities are captured in a variety of numbers, both large and small. Each tells a story of what it takes to serve a city of 227,000 residents — from treating 13 billion gallons of water to trimming more than 15,000 trees in the city's rights of way in year.

A statistical overview of the most recent year includes these telling numbers:

- A 3% increase to 2.6 million rides on Glendale's transit system
- 6,756 cases handled by Code Compliance with 75% resolved within 30 days
- Almost 900,000 linear feet of yellow and white striping applied to roadways, and 12.5 miles of arterial crosswalks striped by Transportation Services staff
- 2,878 incidents covered by the Glendale Fire Department's Crisis Response Team
- 11,594 hours of service donated by Glendale Police Department volunteers
- 127,303 calls for service by Glendale Police Department
- 156,000 visitors from 46 countries helped by the Glendale Visitor Center; in addition, staff fulfilled 87,000 information requests and fielded 8,000 phone calls
- 8,355 fire hydrants inspected and maintained by water distribution staff
- 694,680 visitors walked through the Glendale libraries' doors
- 2,188 acres of parks and facilities maintained
- 4,401 students engaged in recreational special interest classes
- 34,128 people attended Glendale's two aquatics centers for recreational swimming
- 1,957 swim lessons were provided during the summer months
- The City Court processed and completed 41,040 cases

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- The Conservation & Sustainable Living program distributed 10,000 CFL bulbs and 2,500 programmable thermostats at their educational classes
- The Materials Recovery Facility (MRF) recycled 30 million pounds of materials, generating \$1.5 million in revenue from recycled products
- The Office of Special Events produced 12 festival days, drawing more than 300,000 people to the city and the downtown area
- Managed 20,000 pages of content on the city’s websites, which were visited nearly six million times by web users
- Communicated city news and information to residents and the media via approximately 400 press releases

“When you tally the numbers together to highlight all the services provided over a year’s time, it is remarkable and a statement to the dedication Glendale’s workforce has to its residents and visitors,” said City Manager Brenda S. Fischer.

For additional information on Glendale’s programs and services, visit www.glendaleaz.com. For additional information on National Cities and Towns Week in Arizona, visit www.azcitieswork.com.

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