



FOR IMMEDIATE RELEASE

Oct. 18, 2006

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**GLENDALE ENCOURAGES CONFLICT RESOLUTION BETWEEN
NEIGHBORS WITH MEDIATION PROGRAM**

GLENDALE, Ariz. – Imagine your neighbor’s trees droop over your backyard fence, causing leaves to fall onto your property and in your pool. It’s annoying, you think, because you are constantly cleaning up debris, which is not caused by your landscaping.

Past conversations between you and your neighbor have temporarily improved the situation. However, shortly after you thought things were resolved, it occurs, once again.

Situations such as this are very common and extremely frustrating to many homeowners and tenants. Often times, individuals have exhausted all resources in their attempts to resolve the issue. In addition, they may be very uncomfortable with confronting their neighbor face-to-face.

But, living in a neighborhood requires being community-minded and making sure your actions don’t negatively impact others. This is where Glendale’s Community Mediation program can help.

Since 2001, the program has assisted hundreds of Glendale residents in the resolution of disputes within their neighborhood. These disputes have included a wide range of issues from animal complaints to property and noise issues. However, the Glendale Mediation Program is not intended for disputes currently in litigation nor will it handle domestic violence/abuse cases or criminal cases.

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The program is free and confidential to Glendale residents and provides a comfortable environment to meet with specially trained Glendale mediators, who stay neutral throughout the process.

“Mediation is a powerful way for the individuals experiencing a dispute to work through their issues and come to a successful resolution,” said Anna Lopez, Mediation Program Coordinator. “The program is less costly than the legal system and encourages harmony within the neighborhoods.”

For additional information regarding Glendale’s Mediation program, please call Glendale’s Program Coordinator at 623-930-4410, or via e-mail at mediation@glendaleaz.com

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