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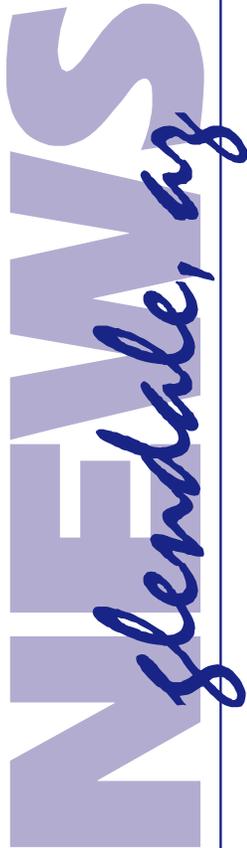
GLENDALE ISSUES REVISED POLICY FOR NEW UTILITY ACCOUNT HOLDERS

GLENDALE, Ariz. -- The city of Glendale is revising its policy relating to utility account holders, in which an account for rental property will be allowed to be established in the property owner's name only. This new policy is a result of recent legislative action, HB2450, which went into effect on July 29, 2010. The new city policy goes into effect Sept. 7 and will apply to new utility accounts; existing utility accounts will not be affected, until a change in occupancy occurs.

The revised policy not only allows Glendale the opportunity to be fiscally responsible to its residents, but also enables the city to forge stronger relationships with property owners. Furthermore, the change allows the city and property owner to work toward common goals, such as resolving delinquent billing issues that can lead to a quicker rental of properties in the future. In addition, landlords will have better control and understanding of utility usage and payments on their properties.

The city policy was created with the flexibility to allow property owners the option for a legal representative of a business or a designee to open the account on their behalf. If a landlord chooses this option, a simple authorization form must be completed before the account may be opened.

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Utility Account Policy Revision
Add 1.1.1

A hotline has been established for inquiries on the new policy. Call Glendale's Utility Department Customer Service Division at 623-930-3228. A representative will provide a follow-up call within 24 hours of the following business day. Information on this policy revision and a link to HB2450 can be found on the city's website at www.glendaleaz.com/utilities.

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