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GLENDALE AWARDED LARGE WASTEWATER COLLECTIONS SYSTEM OF THE YEAR FOR SECOND CONSECUTIVE YEAR

GLENDALE, Ariz. -- Glendale's Water Services Department brought home another award from the recent AZ Water Association Annual Awards ceremony, an award that the department also received in 2012.

"This award affirms our belief that, with the hard work and dedication from these 14 employees covering 59 square miles in the city, we exceed those standards and provide excellent customer service to our residents," said Water Services Executive Director Craig Johnson. "This division, and the rest of the nearly 200 employees in Water Services take pride in delivering a product and service in line with our core values: reliability, quality and value."

Glendale's Wastewater Collection Division is responsible for the conveyance of wastewater from residents' homes/businesses to the wastewater treatment facilities in an environmentally safe manner. This division performs proactive, preventive and corrective maintenance including hydro-cleaning, root control, roach control, customer service and emergency response, which includes minimizing sewer stoppages, sanitary sewer overflows and backups into homes/businesses, and reducing odors and corrosion problems in the collection system. The city's system has a network containing 707.1 miles of sewer lines ranging in size from 6-inch to 54-inch diameter, 13,524 manholes, 1,695 cleanouts and 57,179 taps including seven odor-control stations located in strategic areas to reduce odor. A closed circuit television (CCTV) program is in place to inspect 26 miles of mains annually for surveying and inventorying the collection system components for prioritization of future system upgrades and maintenance.

During the 2012 calendar year, the division hydro-cleaned 1.3 million feet of pipe reducing sanitary overflows to only two, while removing 19 backups, completing nine sewer line repairs, resolving 279 roach complaints and repairing six manholes. This crew takes pride in cross-training opportunities and rotates in various functions throughout the year with minimal staff. Staff continues to hydro-clean "trouble areas" more frequently and works closely with the Pretreatment Division to minimize potential overflows.

For more information on Glendale's Water Services, including the city's annual Water Quality Report, visit www.glendaleaz.com/waterservices, or call 623-930-4100.

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